

## Microsoft System Center Operations Manager 2007 (OpsMgr 2007) to BMC Event Manager (BEM) Connector

### POWERFUL CONFIGURATION

Enables OpsMgr alert data to be viewed, managed and modeled by BMC Event & Service Impact Manager allowing the customer to use one console for enterprise-wide Event Management and Service Impact Management.

### SUPPORT FOR ITIL PROCESSES

Simplifies hardware monitoring for heterogeneous server platforms and operating systems

### MAXIMIZE YOUR INVESTMENT IN MICROSOFT AND BMC PRODUCT SETS

Seamless' connector enables customers to gain additional value from existing investment in Microsoft and BMC products by how OpsMgr events affect the business, thereby allowing customers to move towards achieving BSM



**Seamless Technologies Event Integration for BMC Event Manager enables multiple systems and application monitoring tools that generate high volumes of event data, to integrate events into a single proactive operations platform.**

Seamless Technologies integration for BMC Event Manager enables third party managed environments such as Microsoft System Center Operations Manager to be viewed, managed and modeled by BMC Event Manager allowing the customer to use one console for enterprise-wide event and service impact management.

Through this integration, organizations are capable of forwarding Microsoft System Center Operations Manager events through to BMC Event Manager enabling joint BMC Software and Microsoft customers to better manage and understand how Microsoft OpsMgr events effect the business.

### Key Functionality

- Guaranteed delivery (not SNMP based) and translation of Microsoft OpsMgr alerts into interpretable BMC Event Manager events
- Filters alerts from Microsoft OpsMgr to Event Manager by connector subscription
- Bi-directional data flow and event synchronization
- Supports clustered Microsoft OpsMgr installations
- Supports BEM HA features and automatic fail-over to other Microsoft OpsMgr servers in the configuration group
- Supports customizable mapping between Microsoft OpsMgr alert fields and BMC Event Manager event slots
- Enriches Microsoft OpsMgr alerts/events with custom attributes (Ticket #'s, knowledge data, etc.)

# Integration Features and Compliance

## SEAMLESS TECHNOLOGIES

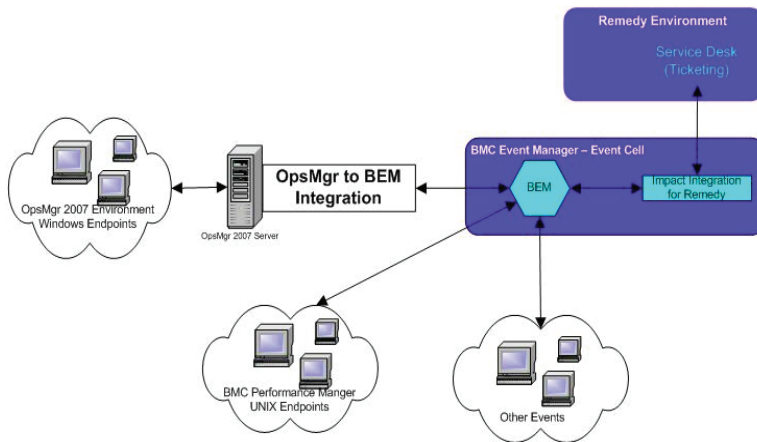
Since 1995, Seamless Technologies, Inc has been a forerunner in IT service management and automation solutions integrating products that significantly reduce the cost and complexity associated with managing large scale IT organizations. Seamless provides consulting, best-of-breed technology products and ITIL best practices aligned to business objectives. We also provide a full life cycle approach for market inter-connection needs, collateral, development, maintenance, and support.

For more information on any of our products or services please email [sales@seamlessti.com](mailto:sales@seamlessti.com) or visit us on the Web at: [www.seamlessti.com](http://www.seamlessti.com)

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## Seamless OpsMgr 2007 to BMC Event Manager Integration Architecture

By Seamless Technologies, Inc.



## System Requirements

### Prerequisites:

- Network Connectivity to BMC Event Manager

### Supported Platforms:

- Microsoft Windows 2000/2003/2008 Server
- Microsoft OpsMgr 2007
- BMC Event Manager 5.x through 7.1xx

### SERVICES AVAILABLE

- Event filtering
- Rule development for service modeling
- Custom knowledge module development
- Process consulting
- Integration of event sources

