



# Seamless Technologies' Microsoft System Center Operations Manager 2007 Integration for BMC® Event Manager

## Key Functionality of the BMC® Event Integration Module for System Center Operations Managers 2007

- Translates OpsMgr 2007 alerts into interpretable BMC Event Manager events
- Integrates OpsMgr 2007 alerts into the BMC Event Manager event space
- Filters alerts from OpsMgr 2007 to Impact Manager by connector subscription
- Requires NO additional HW, SW or training
- Bi-directional data flow and event synchronization closes/acknowledges event in one system and updates in the other
- Automatic fail-over to other OpsMgr 2007 servers in the configuration group
- Guaranteed delivery of OpsMgr 2007 alerts to BEM with out-of-box configuration setting (Not SNMP based)
- Forwards OpsMgr 2007 alerts to multiple BMC Event Managers simultaneously
- Maps all OpsMgr 2007 alert fields except alert history to BMC Event Manager event slots by default
- Supports customizable mapping between OpsMgr 2007 alert fields and BMC Event Manager event slots
- Reports communication loss with OpsMgr 2007 as a BMC Event Manager event and vice-versa
- Supports OpsMgr 2007 knowledge base in BEM
- Supports ticket number updating for OpsMgr 2007
- Supports event/alert enrichment with custom attributes
- Supports Integration heartbeat monitoring & monitors integration as a

### KEY FUNCTIONALITY



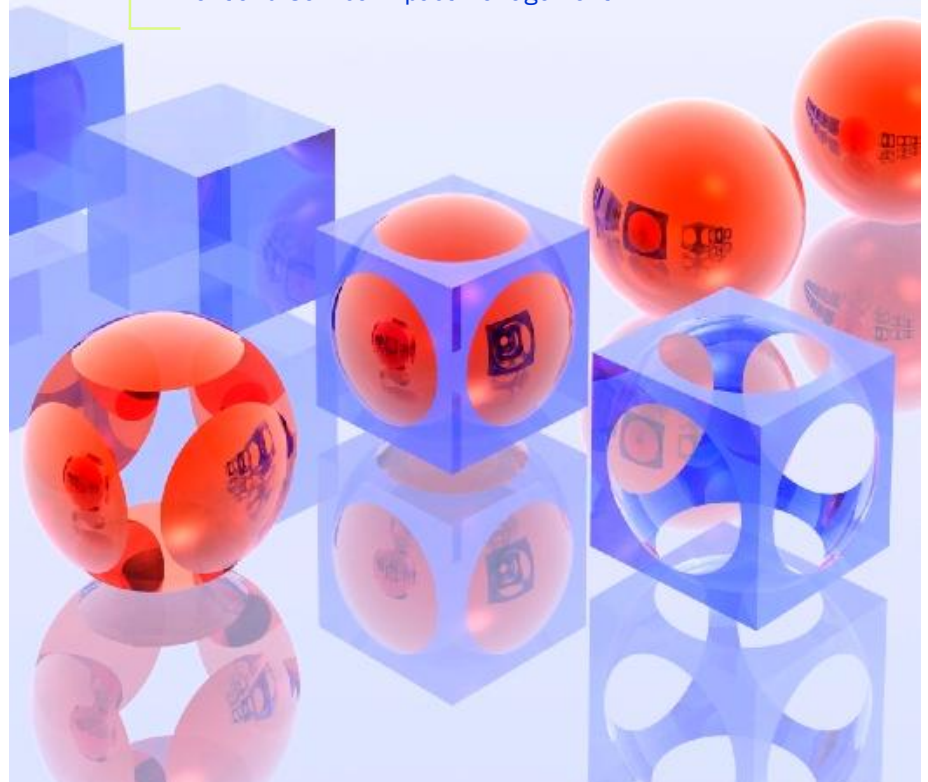
## Delivers Comprehensive Visibility and Management of IT Assets

### NEW TOOLS FOR MANAGING IT ASSETS

The Integration of Microsoft System Center Operations Manager 2007 (OpsMgr 2007) to BMC Event Manager gives organizations unprecedented visibility and management of their IT infrastructure. BMC Event Manager allows organizations to manage IT services from a business perspective by providing detailed knowledge on how IT and business services align to meet a company's overall goals and priorities.

Through the integration, which has been shipping since 2004 as MOM integration for BMC Event Manager, OpsMgr 2007 alerts will now populate BMC Event Manager, enabling joint BMC Software and Microsoft customers to understand how OpsMgr 2007 events affect the business, thereby allowing customers to move towards achieving BSM.

Microsoft customers who use both OpsMgr 2007 and BMC Event Manager can use this integration to enable OpsMgr 2007 alert data to be viewed, managed and modeled by BMC Event & Service Impact Manager. The customer can then use one console for enterprise-wide Event Management and Service Impact Management.



Phone: +1 973 326 8900  
 Fax: +1 973 326 8998  
 E-mail: [sales@seamlessti.com](mailto:sales@seamlessti.com)  
[www.seamlessti.com](http://www.seamlessti.com)

Seamless Technologies, Inc  
 35 Airport Rd  
 Morristown, NJ 07960



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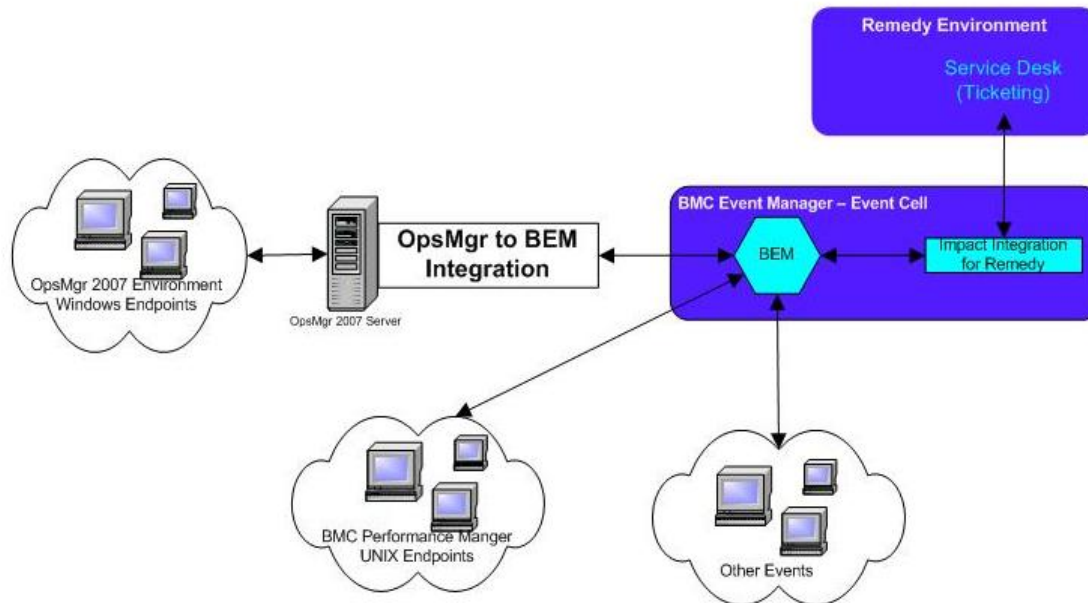
## New Features in Version 3.x

- Supports BMC Event Manager Version 7.0 & 7.1
- Configuration tasks are handled by the Installation script
- Out of box Management Pack can monitor the connector health and connection status
- Out of box cell-extension includes OpsMgr 2007 alert definition, heartbeat, and rules. A self-generated script makes the configuration an easy task
- Supports HA features of BEM 7.1
- Enrichment of events/alerts with custom attributes

INSTALLATION	
Requirements	Microsoft Windows 2000 SP1 OR Microsoft Windows XP SP2 or higher OR Microsoft Windows Server 2003 SP1 or higher Microsoft .NET Framework 2.0
Possible Configurations	BMC Integration for Microsoft System Center Operations Manager can be run on: <ul style="list-style-type: none"> <li>• Its own server as long as there is network connectivity to BMC® Event Manager and at least one OpsMgr 2007 server in a OpsMgr 2007 configuration group.</li> <li>• OpsMgr 2007 server as long as there is network connectivity to BMC® Event Manager</li> </ul>
OpsMgr 2007 Compliance	OpsMgr 2007 OpsMgr 2007 SP1
BMC® Event Manager Compliance	BMC® Event Manager 5..X through 7.1.xx

## Seamless OpsMgr 2007 to BMC Event Manager Integration Architecture

By Seamless Technologies, Inc.



To order, please send you PO by email to [sales@seamlessti.com](mailto:sales@seamlessti.com) with subject line "OpsMgr 2007 to BEM" or fax to +1 973 326 8998 to the attention of the Sales Dept

