

▶ Integration of Microsoft Operations Manager (MOM) to BMC® Performance Manager

New Tools for Integrating your Microsoft and BMC Operation Environments

The integration of Microsoft MOM to BMC Performance Manager (BPM) gives organizations unprecedented visibility and management of their IT infrastructure.

Through the integration, organizations will now be capable of forwarding MOM events through to BMC Performance Manager enabling joint BMC Software and Microsoft customers to better manage and understand how MOM events affect the business.

▶ INTEGRATION FEATURES

The features offered by the MOM to BMC Performance Manager Integration are determined by the supporting technologies:

- Microsoft Operation Manager (MOM)
- Microsoft Connector Framework (MCF)
- BMC Performance Manager—Agent provides the capability to store, manage and propagate events
- BMC Performance Manager API

▶ The Integration is developed using Windows Managed C++ to take advantage of .NET technology and the BMC Performance Manager API.

Seamless Technologies is a leading supplier of solutions to increase service quality and reduce the cost and complexity associated with managing large scale IT organizations.

Seamless Technologies has a proven specialty in custom integration, CMDB construction, BSM product development and has both BSM Certification (the highest level of BMC partner certification for BMC BSM deliveries) from BMC and certified ITIL foundation experts on staff. With over ten years of practical service and enterprise management experience, Seamless offers real world hardened processes and solutions. Also a pioneer in the integration of BMC products with third party solutions, Seamless provides services to help integrate disparate systems.

Delivers Comprehensive Visibility and Management of IT Systems

▶ KEY FUNCTIONALITY

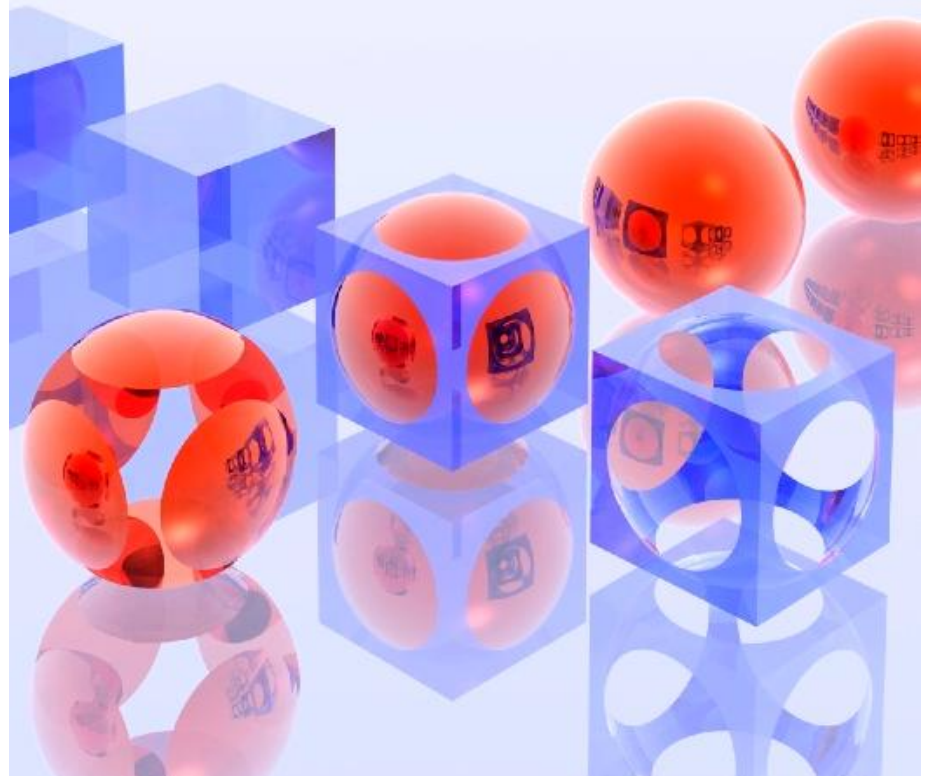
Retrieves new and updated events from MOM

Sends selected MOM events to the Performance Manager Agent

Events can be viewed and managed by the BMC Performance Manager Console or PEM

Receives updated events from the BMC Performance Manager Agent

Forwards updated events to MOM



Phone: +1 973 326 8900
Fax: +1 973 326 8998
E-mail: sales@seamlessti.com
www.seamlessti.com

Seamless Technologies, Inc
35 Airport Rd
Morristown, NJ 07960

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Integration Features

Bi-directional synchronization

Integration provides Bi-directional synchronization of MOM-originated events between MOM and BMC Performance Manager. MOM events will be periodically polled by the Integration and sent to a BMC Performance Manager Agent.

Customizable event filter and translation mapping

Integration provides customizable configuration files for the user to modify the event filter. Only selected MOM events that pass the event filter will be forwarded to BMC Performance Manager. Integration provides customizable configuration files for the user to modify the translation mapping between MOM event attributes and BMC Performance Manager event attributes.

Secure Communication

Integration provides secure communication between the integration and BMC Performance Manager and between the Integration and MOM. By using the MCF Web service, the Integration can communicate across firewalls. Integration supports Secure Channel (SSL) communication with the MOM server.

High performance and scalability

Integration can have multiple instances running on the same hosts. By using the BMC Performance Manager API, the integration is very efficient and accommodates large volumes of data. The integration is scalable since each MOM instance can be configured to communicate with a dedicated BMC Performance Manager Agent.

Patrol Agent Fail-over/Fail-back

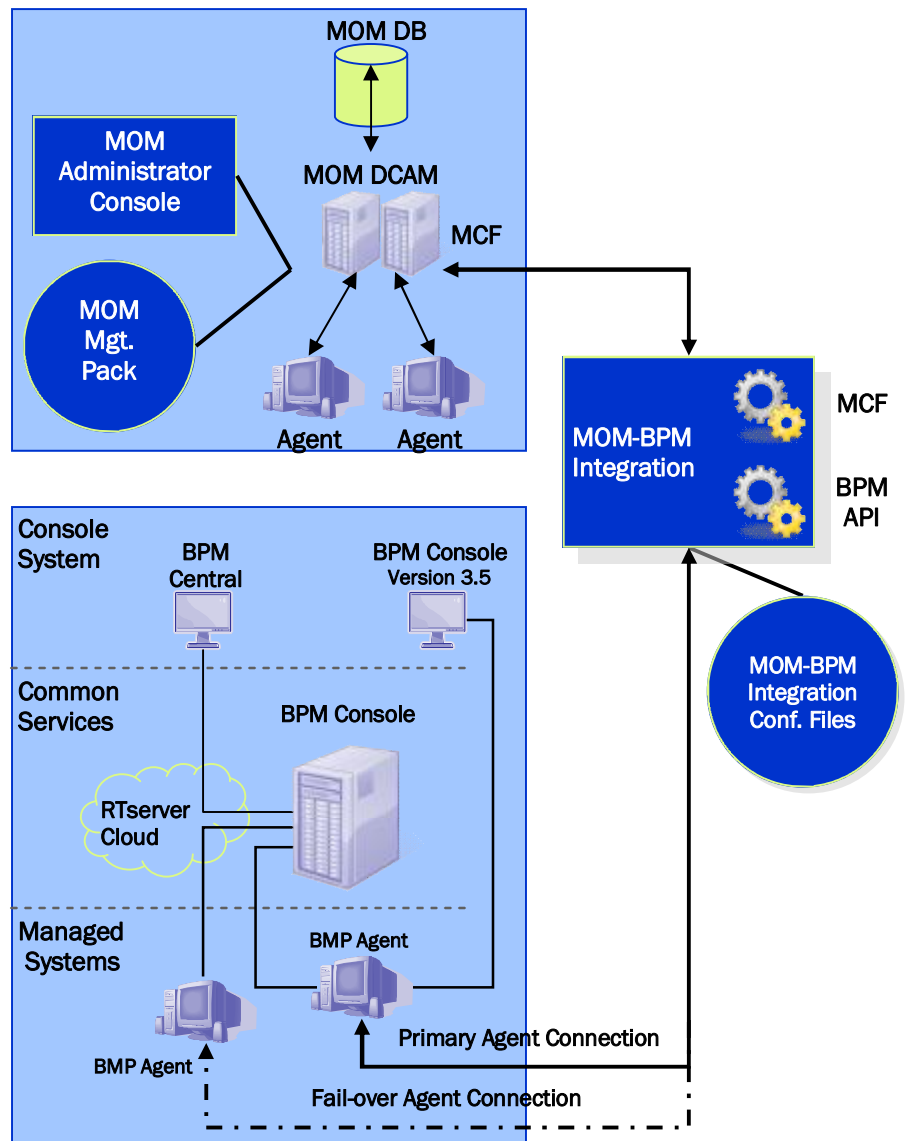
The primary BMC Performance Manager Agent and fail-over Agents can be specified in the configuration file.

Heartbeat/Automatic retry

Integration will provide reliable communication with notifications to BMC Performance Manager and MOM when the communication channel is dropped and automatic communication retry.

INSTALLATION

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|----------------|--|
| Requirements | Microsoft Windows 2000 SP1 OR Microsoft Windows XP SP1 or higher OR Microsoft Windows Server 2003 Microsoft Connector Framework V.1 or V.2. installed on Microsoft Operations Microsoft .NET Framework 1.1 |
| MOM Compliance | MOM 2000 MOM 2005 |
| BPM Compliance | BMC® Performance Manager 3.4x or higher BMC PEM |



To order, please send your PO by email to sales@seamlessti.com with subject line "BMC BPM Integration to MOM" or fax to +1 973 326 8998 to the attention of the Sales Dept

