

Seamless Technologies Inc

IBM Tivoli Application Dependency Discovery Manager to BMC Atrium CMDB Connector

POWERFUL CONFIGURATION

Enables the integrated data to be viewed, managed and modeled by the BMC Atrium CI viewer, BMC Impact Manager, BMC Remedy Asset, BMC Remedy Change, BMC Configuration Management (Marimba) and all other BMC and third party applications which are CMDB-aware/compliant.

SUPPORT FOR ITIL PROCESSES

Enables ITIL CM, AM, IM, PM, SIM processes across tool and organizational boundaries by synchronizing data and states.

AUTOMATED AND UP-TO-DATE ASSET INVENTORY

Asset and component repositories discovered and managed by TADDM are automated and up-to-date. The frequency of updates can be set as per the customer's specific requirements or as they occur.



Seamless provides a commercial off-the-shelf and supported solution that synchronizes and maintains CMDB data from IBM discovery tools.

A Remedy Administrator or configuration process manager configures the Seamless connector mapping files to load the IBM Tivoli Application Dependency Discovery Manager (TADDM) data. The Seamless connector uses the Seamless mappings to create a link from IBM TADDM based CIs, attributes, and relationships to the BMC Atrium CMDB based CIs, attributes, and relationships. The administrator then uses the Remedy reconciliation process to merge the IBM TADDM data into the production CMDB instance.

Key Functionality

- Best practice mapping and reconciliation of IBM TADDM classes to CIs and relationships in the BMC Atrium CMDB
- Field level modifications can be made via a license verified configuration file
- Designed for high speed, high volume efficient data integration
- Enables normalization of data prior to CMDB load
- Supports both full load and delta updates to the CMDB
- Reduces the complexity of CMDB CI population, access, change and audit processes



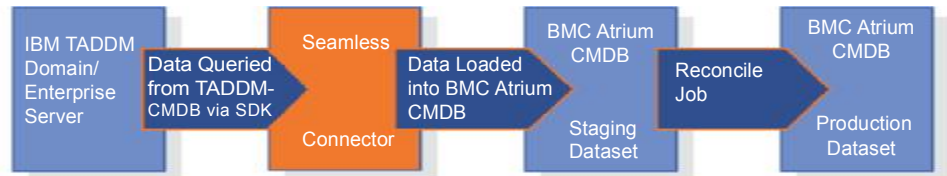
SEAMLESS TECHNOLOGIES

Since 1995, Seamless Technologies, Inc has been a forerunner in IT service management and automation solutions integrating products that significantly reduce the cost and complexity associated with managing large scale IT organizations. Seamless provides consulting, best-of-breed technology products and ITIL best practices aligned to business objectives. We also provide a full life cycle approach for market inter-connection needs, collateral, development, maintenance, and support.

For more information on any of our products or services please email sales@seamlessti.com or visit us on the Web at: www.seamlessti.com

35 Airport Road
Morristown, NJ 07960
Phone 973.326.8900
Fax 973.326.8998

Integration Features and Compliance



The features offered by the IBM TADDM to BMC Atrium CMDB integration are based on ITIL use cases for Asset, Change and Incident Management and are compliant with best practices integration from the manufacturers.

Reconciliation job

A default reconciliation job is provided and a custom, automatic reconciliation job can be set up based upon customer requirements by providing the criteria that fits your CMDB environment.

Batch mode or service/daemon mode

The integration operates as a command line utility for the batch job scripts, or as a Windows service (Unix Daemon) to poll the data at defined interval. This will ensure maximum flexibility for building a CMDB which is accurate and easy to audit, access, and change.

Installation Requirements

REQUIREMENTS

- IBM TADDM 7.1X or later
- BMC Atrium CMDB 2.0 / 2.1 / 7.5
- Java 1.5 or up
- Network Connectivity to TADDM database

SERVICES AVAILABLE

QuickStart Advanced
consulting for connector
installation and
configuration

CMDB enablement, audit
and process definition

ITIL-based process
consulting

