

HP OpenView Network Node Manager (NNM) to BMC Atrium CMDB Connector

POWERFUL CONFIGURATION

Enables the integrated data to be viewed, managed and modeled by BMC Impact Manager, BMC Remedy Asset, BMC Remedy Change, BMC Configuration Management (Marimba) and all other BMC and third party applications which are CMDB-aware.

SUPPORT FOR ITIL PROCESSES

Enables ITIL CM, AM, IM, PM, SIM processes across tool and organizational boundaries by synchronizing data and states.

AUTOMATED AND UP-TO-DATE ASSET INVENTORY

Automated updates of the asset and component repositories are discovered and managed by HP NNM. Frequency of updates can be set as per the customer's specific requirements on a schedule or event basis.



High speed, high volume loading and translation of HP OpenView Network Node Manager into BMC Atrium CMDB

The Seamless integration of HP OpenView Network Node Manager (NNM) to BMC Atrium CMDB provides a data center quality, automated solution to extract, map, and populate the BMC Atrium CMDB with HP NNM CIs, attributes and relationship asset information.

Our integration significantly reduces laborious manual process steps and costs in enabling Asset, Help Desk, Change and Configuration processes by mapping, populating and reconciling the CMDB with NNM topology discovery information.

Key Functionality

- Documented and configurable predefined class maps of NNM to BMC Atrium CMDB
- Supports both full load and partial/delta updates to the CMDB
- Simplifies CMDB CI population, access, change, change detection and audit
- Built-in functions to translate, manipulate and normalize the source data
- Field level modifications can be made via a licensed configuration file
- Run Book and process automation compatible

SEAMLESS TECHNOLOGIES

Since 1995, Seamless Technologies, Inc has been a forerunner in IT service management and automation solutions integrating products that significantly reduce the cost of BMC, Microsoft System Center and HP (formerly Opware) based projects. Seamless provides consulting, best-of-breed technology products and ITIL best practices aligned to business objectives. We also provide a full lifecycle approach for market inter-connection needs, collateral, development, maintenance, and support.

For more information on any of our products or services please email sales@seamlessti.com or visit us on the Web at: www.seamlessti.com

35 Airport Road
Morristown, NJ 07960
Phone 973.326.8900
Fax 973.326.8998

Integration Features and Compliance

The features offered by the HP NNM to BMC Atrium CMDB integration are based on ITIL use cases for Asset, Change and Incident Management and are compliant with best practices integration from the manufacturers.

Predefined Customizable Data Map

Provides customizable configuration files for the user to map HP NNM topology views to the BMC Atrium CMDB. The default mapping consists of computer nodes, networks, segments, communication interfaces, etc, and their relationships.

Default Reconciliation Job

A default reconciliation job definition is available. Out of the box the reconciled data can be used by BMC Impact Manager Solutions and any Remedy ITSM Application, such as Change, Asset, Incident and Problem.

Batch Mode or Service/Daemon Mode

The integration operates as a command line utility for the batch job scripts, or as a Windows service (Unix Daemon) to poll the data at defined intervals. This will ensure maximum flexibility for building a CMDB which is accurate and easy to audit, access, and change.

System Requirements

- BMC Atrium CMDB 2.x / 7.5
- Java 1.5 and up
- HP OpenView Network Node Manager 7.5 and up

SERVICES AVAILABLE

QuickStart Advanced consulting for connector installation and configuration

CMDB enablement, audit and process definition

ITIL-based process consulting

