

# Seamless Technologies Inc

## HP Network Automation (NA) to BMC Atrium CMDB Integration

### CUSTOMER CENTRIC

Advances customer initiatives for CMDB based quality improvements, regulatory and process compliance, and business and operational efficiency gains. The connector maps data from the HP NA into the existing Atrium CMDB data structures.

### ITIL ALIGNED

Reduces process design, CMDB population and design, technology deployment, integration labor and maintenance costs plus enables customer efficiency and improvement programs using ITIL aligned service programs.

### SOLUTION SUPPORT

A commercial off-the-shelf and fully supported solution for data integration of HP (formerly Opsware) Network Automation data into the BMC Atrium CMDB.



Seamless provides a commercial off-the-shelf and supported solution that synchronizes and maintains CMDB data from HP automation tools. The HP Network Automation to BMC Atrium integration enables the Remedy administrator to populate NA device data as well as device relationship data into the Atrium CMDB as CIs. The integration leverages a delivered mapping file to map network device and relationship data directly to the appropriate CMDB class structure. The integration also uses the Remedy reconciliation process to ensure proper network device data population and de-duplication.

- The data is read from HP NA through a standard API/JDBC interface
- The data is associated from the HP NA relationship (i.e. Device-Device, Device-Location, Device-Firmware, etc) to the Atrium CMDB relationship
- Users can access the HP NA data from the Remedy system once the data is merged into the Atrium CMDB via the reconciliation process
- The data is automatically updated based on changes detected by HP NA

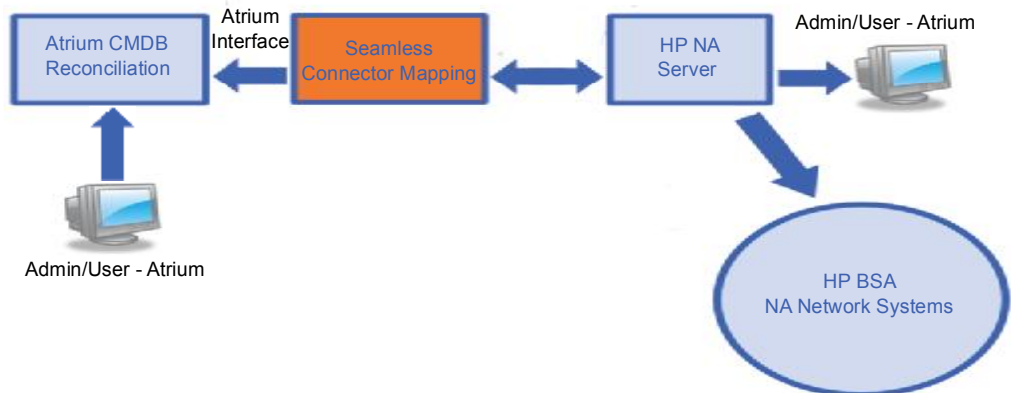
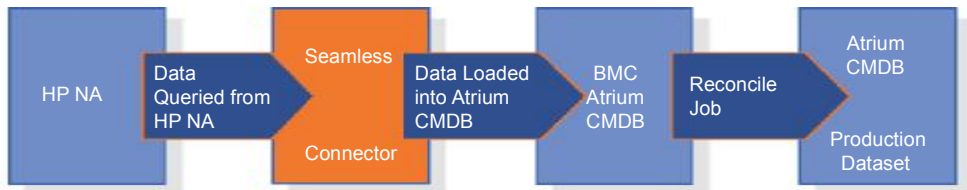
**SEAMLESS  
TECHNOLOGIES**

Seamless Technologies, an HP Development and Professional Services Partner, has been integrating software products such as HP (formerly Opware) Server Automation, Network Automation and Service Automation Reporter with CMDBs and other IT Operations support systems since 1995. We provide consulting, best-of-breed technology and ITIL best practices aligned to efficient operations and business objectives. Our offerings are proven in healthcare, telecommunications, and other industries where availability and performance are critical.

For more information on any of our products or services please email [sales@seamlessti.com](mailto:sales@seamlessti.com) or visit us on the Web at: [www.seamlessti.com](http://www.seamlessti.com)

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## HP SAR to BMC ATRIUM CMDB



## Installation Requirements

- **REQUIREMENTS**
  - HP NA (7.x platforms)
  - BMC Atrium CMDB 2.x, 7.5
  - Java JRE 1.4 or up
  - Minimum memory requirement 1GB
  - Minimum Disk Space requirement 1GB
- **SUPPORTED PLATFORMS**
  - BMC Atrium CMDB version 2.x, 7.5
  - HP NA 7.X
  - Microsoft Windows, Solaris, Linux
  - Remedy ITSM 7.x

### SERVICES AVAILABLE

- Implementations for:  
 HP Server Automation,  
 HP Network Automation,  
 HP Operations Orchestration
- Server automation process consulting
- Custom integrations from HP BTO product suite

