

Seamless Technologies Inc

Cisco Network Compliance Manager to BMC Atrium CMDB Connector

CUSTOMER CENTRIC

Advances customer initiatives for CMDB based quality improvements, regulatory and process compliance, and business and operational efficiency gains. The connector maps data from Cisco NCM into the existing BMC Atrium CMDB data structures.

ITIL ALIGNED

Reduces process design, CMDB population and design, technology deployment, integration labor and maintenance costs plus enables customer efficiency and improvement programs using ITIL aligned service programs.

SOLUTION SUPPORT

A commercial off-the-shelf and fully supported solution for the integration of Cisco NCM data into the BMC Atrium CMDB.



Provides a unified view of ITIL enabling configuration and operational data

Seamless provides a commercial off-the-shelf and supported solution that synchronizes and maintains CMDB data from Cisco Network Management tools. The Cisco Network Compliance Manager (NCM) to BMC Atrium connector enables the Remedy administrator to populate NCM device data as well as device relationship data into the Atrium CMDB as CIs. The integration leverages a default mapping file to map network device and relationship data directly to the appropriate CMDB class structure. The integration also uses the Remedy reconciliation process to ensure proper network device data population and de-duplication.

Key Functionality

- The data is associated from the Cisco NCM relationship (i.e. Device-Device, Device-Location, Device-Firmware, etc) to the BMC Atrium CMDB relationship
- The data is read from Cisco NCM through a standard API/JDBC interface
- Users can access the Cisco NCM data from the Remedy system once the data is merged into the BMC Atrium CMDB production dataset via the reconciliation process
- The data is automatically updated based on changes detected in Cisco NCM by the connector on a schedule or event basis

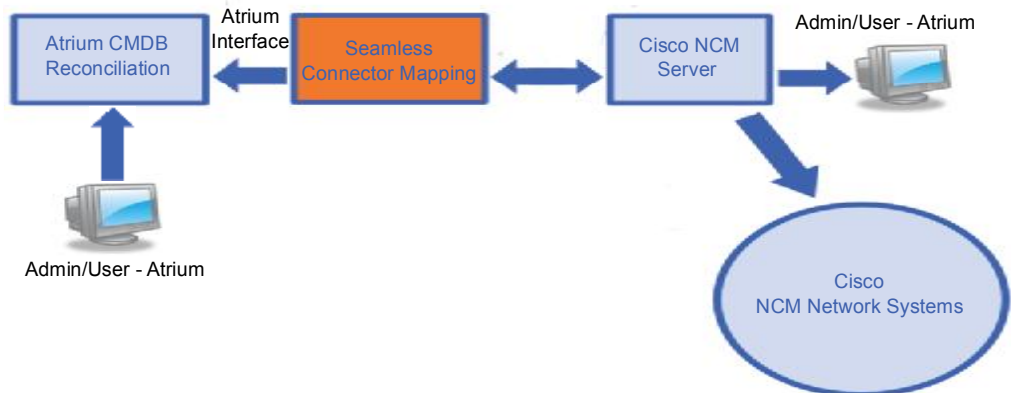
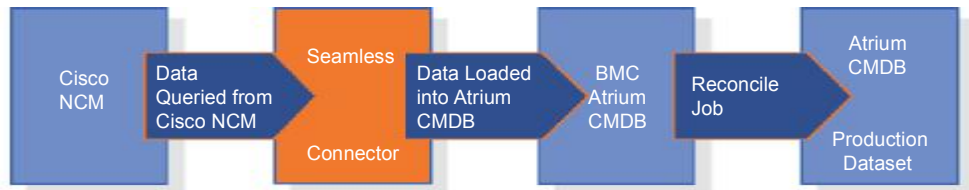
**SEAMLESS
TECHNOLOGIES**

Since 1995, Seamless Technologies, Inc has been a forerunner in IT service management and automation solutions integrating products that significantly reduce the cost of BMC, Microsoft System Center and HP (formerly Opware) based projects. Seamless provides consulting, best-of-breed technology products and ITIL best practices aligned to business objectives. We also provide a full lifecycle approach for market interconnection needs, collateral, development, maintenance, and support.

For more information on any of our products or services please email sales@seamlessti.com or visit us on the Web at: www.seamlessti.com

35 Airport Road
Morristown, NJ 07960
Phone 973.326.8900
Fax 973.326.8998

Cisco NCM to BMC ATRIUM CMDB



Installation Requirements

- REQUIREMENTS**

- Cisco NCM (1.x platforms)
- BMC Atrium CMDB 2.x, 7.5
- Java JRE 1.5 or up
- Minimum memory requirement 1GB
- Minimum Disk Space requirement 1GB

- SUPPORTED PLATFORMS**

- BMC Atrium CMDB version 2.x, 7.5
- Cisco NCM 1.x
- Microsoft Windows, Solaris, Linux
- Remedy ITSM 7.x

SERVICES AVAILABLE

- Quickstart connector installation and configuration
- Health Check Advanced Services
- Server automation process consulting
- Custom integrations from any data source to BMC Atrium CMDB

